



Community Support Services
Dementia Education

DEMENTIA EDUCATION

VIRTUAL REALITY TRAINING



Step into the shoes of individuals experiencing dementia and other health conditions. A facilitator-led, virtual reality session will enable participants to navigate difficult situations with confidence, competence and compassion.

BENEFITS

- Increase confidence to be a support to people living with dementia.
- Enhance quality of care by building empathy and understanding.
- Provide effective onboarding of new staff or volunteers and increase staff engagement and satisfaction.
- Decrease stress for care partners.
- Reduce errors and incidents.

THOSE ELIGIBLE TO TAKE TRAINING

- Staff and volunteers of Community Support Service (CSS) organizations who have completed all five (5) lessons in CSS Dementia Education.

HOW TRAINING IS DONE

- This free training is done in person or online via Zoom.
- Organizations with 10 or more eligible staff or volunteers can schedule in-person sessions.

VIRTUAL REALITY SESSIONS

- Alzheimer's disease (The Beatriz Lab)
- Lewy body dementia & Parkinson's disease (The Dima Lab)

KEY AREAS OF LEARNING

- The power of empathy
- Effective communication strategies
- Cultural aspects of care
- Person-centred care
- Family dynamics
- Supporting activities of daily living
- Tailoring in-home and/or residential care to meet unique needs

For more info or to sign up contact:

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In partnership with



Alzheimer Society

**Community
Support Services**
South West